

5.3 COMPLIANCE POLICY

It is the policy of Berwick Care Equipment Limited is to provide a Service and Product that meets all of the agreed requirements of our customers whilst maintaining the highest standards of Quality and Environmental Compliance. This commitment is built into all our activities and is driven by the following business objectives.

Objectives

- **To operate a Management System, which is effective and in compliance with ISO 9001:2015 and ISO 14001:2015.**
- **To provide our customers with the highest possible levels of service at all times.**
- **Continuously improve compliance by developing, monitoring and managing measurable objectives that Reduce Risk, Prevent Pollution, Protect the environment and improve the Compliance System.**
- **Provide sufficient resources to maintain Legal and statutory compliance.**
- **Maintain professional relationships with our staff, customers and suppliers**

This Policy is channelled through the Documented Management System. To ensure that the system is fully implemented, monitored and improved it is co-ordinated by a Management Team headed by a Senior Management Representative. The Management Representative has full authority to maintain the system in accordance with the Company's Policy and Procedures.

This statement represents the commitment of the Management and work force to the Policy. Awareness of this Policy is established during the relevant phases of Company training, is available to all relevant parties and is a mandatory requirement of all personnel operating on and behalf of the company.



**Managing Director and Director
Carl Brassey**